

ONLINE TRAINING

— Summer 2020 —



CLASSES

Entrinsik has launched our official online training for learning the basics in Informer 5. Whether you are brand new to Informer 5 or need a refresher to keep up with the new enhancements, these classes are for you.

Understanding User Security

Participants will learn the intricacies of Informer 5 security and data governance. Learn the best practices of setting up security and understanding the difference between owning and sharing content. The focus will be on setting up Teams, Users, Role Permissions, Mapping Sets, sharing Datasources and Datasets. This class is geared toward Informer Administrators.

Designing Queries and Reports

Participants will learn how to design queries, including adding fields, criteria, and flow steps to create a Dataset or Ad-hoc Query. Participants will learn how to create Dashboards, Comparison Boards and Data View reports as well as creating Jobs to refresh Datasets and sharing content. This class is strictly for creating queries and reports. We will not be configuring visuals and reports. Audience: Users who have access to creating Datasets and Ad-hoc Queries. These users should be familiar with the mappings and fields in the Datasource and have a role of Data Designer or above.

Interacting with Query Results

Participants will learn how to interact with data, once access to the query and/or reports has been granted. This includes actions, filters, column formatting, visuals, and interacting with reports that have been shared with you (Dashboards, Comparison Boards, Data Views) Audience: Users who have Datasets and/or reports shared to them. This class is strictly for interacting with pre-built Datasets and Reports. We will not be building Datasets in this class.

Configuring Visuals and Reports

Participants will learn how to build content from Datasets. This includes how to configure the different types of visuals available in Informer 5 and how to create Dashboards, Comparison Boards, and Data Views reports from the content in Datasets. Users will not be building Datasets in the class.

*Each class includes a comprehensive agenda, manual, and certificate of completion.

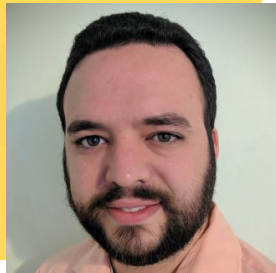
TEAM

Meet our esteemed team of instructors made up of members from our Client Services department. Combined they bring over 40 years of Informer experience and love collaborating with our clients to create the perfect solution.



Robin Lamb
Director of Informer Client Services

Robin joined Entrinsik in 2012 and currently leads the Informer Client Services department. As Director, she provides leadership to the team offering technical support, training and consulting services to clients and prospective clients, as well as partners.



Randall Williams
Informer Solutions Architect

Randall finished his Bachelor's degree in Computer Science in 2013 and joined Entrinsik shortly thereafter. During that time, he has provided clients with technical support, consulting, plugins, and training. He especially enjoys face-to-face interaction through trainings and conferences.



Cameron Blashka
Implementation Specialist Team Lead

Cameron started with Entrinsik in 2016 and currently serves as the Customer Service and Support Team Lead. Graduating from UNC Chapel Hill, Cameron brings over a decade of customer service experience helping everyone from students to CIOs. When not at the office, Cameron enjoys board games and collecting art.



Kevin Houk
Implementation Specialist

Kevin has a college degree in Computer Science and has worked in the Higher Education workspace for many years, including nine years at Jenzabar as a programmer and consultant, at a private university for 16 years as Associate IT Director that managed the Ellucian Colleague infrastructure and staff until coming to Entrinsik in early 2019 as an Implementation Specialist. Kevin and his wife Teresa, have three boys and five grandchildren. He lives with his family just outside of the Pigeon Forge, TN area.



Regina Lopez
Implementation Specialist

Regina is a seasoned trainer and course developer with over 25 years of experience in Higher Education. Before joining Entrinsik in 2019, Regina worked supporting Ellucian's Colleague Student System and other Student System applications. Regina holds a Bachelor's degree in Information Systems and a Master's degree in Organizational Leadership and Learning. Originally from Guatemala, she now lives in South Florida with her husband Ricardo and three children.